

SALES	SERVICE DELIVERY	SERVICE REPAIR	CUSTOMER SERVICE	BILLING	ACCOUNT MANAGEMENT
<p><i>Quotes, Order Entry and Sales Issues.</i></p>	<p><i>Service Implementation and Changes.</i></p>	<p><i>(Trouble Tickets)</i> <i>24 hours, 7 days per week, 365 days per year.</i></p>	<p><i>General Questions</i></p>	<p><i>Credits and Billing</i></p>	<p><i>Account Support</i></p>
<p><b>LEVEL 1</b></p>	<p><b>LEVEL 1</b></p>	<p><b>LEVEL 1</b></p>	<p><b>LEVEL 1</b></p>	<p><b>LEVEL 1</b></p>	<p><b>LEVEL 1</b></p>
<p><b>SALES OPERATIONS REPRESENTATIVES</b> 888-864-8616</p>	<p><b>ASSIGNED PROJECT COORDINATOR</b> 844-832-8514</p>	<p><b>DEDICATED SERVICE TECHNICIAN:</b> 888-288-5010, Option 1 tt@airespring.com</p>	<p><b>CUSTOMER SERVICE REPRESENTATIVES:</b> 800-825-1055, Option 2 customerservice@airespring.com</p>	<p><b>CUSTOMER SERVICE REPRESENTATIVES:</b> 800-825-1055, Option 2</p>	<p><b>ASSIGNED ACCOUNT MANAGER</b> 888-346-3898</p>
<p><b>LEVEL 2</b></p>	<p><b>NEW SERVICES:</b> orders@airespring.com</p> <p><b>MOVES, ADDS &amp; CHANGES:</b> macd@airespring.com</p>	<p><b>ON DUTY MANAGER</b> 818-984-2461</p>	<p><b>LEVEL 2</b></p>	<p><b>LEVEL 2</b></p>	<p><b>LEVEL 2</b></p>
<p><b>AMY GALLARDO</b> DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p>	<p><b>STEPHANIE BAKER</b> CUSTOMER EXPERIENCE SUPERVISOR Office: 818-922-1870 Cell: 720-628-6801 Email: stephanie.baker@airespring.com</p>	<p><b>JONATHAN STILL</b> REPAIR MANAGER Office: 818-922-1353 Cell: 818-984-2461 E-mail: jonathan.still@airespring.com</p>	<p><b>LUCY CHU</b> SUPERVISOR CUSTOMER SERVICE Office: 818-922-0954 E-mail: lucy.chu@airespring.com</p>	<p><b>AMY GALLARDO</b> DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p>	<p><b>Service Issues</b></p> <p><b>AMY GALLARDO</b> DIRECTOR OF CUSTOMER EXPERIENCE Office: 818-738-1925 Cell: 818-389-9785 E-mail: amy.gallardo@airespring.com</p>
<p><b>LEVEL 3</b></p>	<p><b>LEVEL 3</b></p>	<p><b>LEVEL 3</b></p>	<p><b>LEVEL 3</b></p>	<p><b>LEVEL 3</b></p>	<p><b>LEVEL 3</b></p>
<p><b>ASSIGNED CHANNEL MANAGER</b> 888-389-2899, Option 2</p>	<p><b>REGINA TARGETE</b> DIRECTOR OF SERVICE DELIVERY Office: 818-738-1895 Cell: 818-620-8284 E-mail: regina.targete@airespring.com</p>	<p><b>GREG HAINES</b> DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p>	<p><b>GREG HAINES</b> DIRECTOR OF SERVICE ASSURANCE Office: 818-738-1881 Cell: 626-660-5178 E-mail: greg.haines@airespring.com</p>	<p><b>MIKE JAMES</b> SENIOR VICE PRESIDENT CUSTOMER EXPERIENCE Office: 818-738-1785 Cell: 954-856-6001 E-mail: mike.james@airespring.com</p>	<p><b>Account Issues</b></p> <p><b>YVONNE NAPOLEON</b> DIRECTOR OF ACCOUNT MANAGEMENT Office: 818-738-1915 Cell: 213-598-8909 E-mail: yvonne.napoleon@airespring.com</p>
<p><b>LEVEL 4</b></p>	<p><b>LEVEL 4</b></p>	<p><b>LEVEL 4</b></p>	<p><b>LEVEL 4</b></p>	<p><b>LEVEL 4</b></p>	<p><b>LEVEL 4</b></p>
<p><b>ASSIGNED REGIONAL CHANNEL DIRECTOR</b> 888-389-2899, Option 2</p>	<p><b>RALPH ROMERO</b> VICE PRESIDENT OF SERVICE DELIVERY Office: 818-738-1871 Cell: 415-577-7381 E-mail: ralph.romero@airespring.com</p>	<p><b>DARREN SANDFORD</b> SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p>	<p><b>DARREN SANDFORD</b> SENIOR VICE PRESIDENT OPERATIONS Office: 818-922-1354 E-mail: darren.sandford@airespring.com</p>	<p><b>ARNO VIGEN</b> CHIEF FINANCIAL OFFICER Office: 818-738-1907 E-mail: arno.vigen@airespring.com</p>	<p><b>MIKE JAMES</b> SENIOR VICE PRESIDENT CUSTOMER EXPERIENCE Office: 818-738-1785 Cell: 954-856-6001 E-mail: mike.james@airespring.com</p>
<p><b>LEVEL 5</b></p>	<p><b>LEVEL 5</b></p>	<p><b>LEVEL 5</b></p>	<p><b>LEVEL 5</b></p>	<p><b>LEVEL 5</b></p>	<p><b>LEVEL 5</b></p>
<p><b>JOHN YOUNG</b> SENIOR VICE PRESIDENT CHANNEL SALES Office: 818-738-1912 Cell: 405-514-3200 E-mail: john.young@airespring.com</p>	<p><b>RUSSELL SHIPLEY</b> CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p>	<p><b>RUSSELL SHIPLEY</b> CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p>	<p><b>RUSSELL SHIPLEY</b> CHIEF OPERATING OFFICER Office: 818-922-1055 E-mail: russell.shipley@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>
<p><b>LEVEL 6</b></p>	<p><b>LEVEL 6</b></p>	<p><b>LEVEL 6</b></p>	<p><b>LEVEL 6</b></p>	<p><b>LEVEL 6</b></p>	<p><b>LEVEL 6</b></p>
<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>	<p><b>DANIEL LONSTEIN</b> PRESIDENT AND CHIEF REVENUE OFFICER Office: 818-738-1902 E-mail: daniel@airespring.com</p>
<p><b>LEVEL 7</b></p>	<p><b>LEVEL 7</b></p>	<p><b>LEVEL 7</b></p>	<p><b>LEVEL 7</b></p>	<p><b>LEVEL 7</b></p>	<p><b>LEVEL 7</b></p>
<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>	<p><b>AVI LONSTEIN</b> CHIEF EXECUTIVE OFFICER Office: 818-453-7872 E-mail: avi@airespring.com</p>