

**Customer Service**  
BILLING, CREDITS,  
GENERAL QUESTIONS, OUT OF  
SERVICE, ETC.

### Level 1

Premier Support Customer Service representatives at 800-825-1055 option 1, then option 3  
CustomerService@airespring.com

### Level 2

Amy Gallardo  
Customer Service Manager  
800-825-1055 Ext. 382  
Cell: 818-984-2461

### Level 3

Kenneth Jenks  
Director of Operations  
888-899-2789 Ext. 370  
Cell: 818-605-8691  
ken.jenks@airespring.com

**Premier Account Management**

Additional switched or new dedicated internet or voice circuits for current and other locations; and general account assistance

### Level 1

Your Assigned Premier Account Representatives at 888-389-2899 Ext.276 (direct extension supplied with his/her individual contact information)  
CustomerRelations@airespring.com

### Level 2

Carl Noblitt  
Director of Customer Relations  
888-899-2789 Ext. 490  
Cell: 877-310-6809

### Level 3

Ron McNab  
Senior Vice President Sales  
888-389-2899 Ext. 252  
Cell: 818-430-2080

**Switched Provisioning**

Provisioning and modification of existing orders or services.  
NEW SERVICES, ADDS, MOVES & CHANGES

### Level 1

Premier Support Customer Service representatives at 800-825-1055 option 1, then option 3  
CustomerService@airespring.com

### Level 2

Amy Gallardo  
Customer Service Manager  
800-825-1055 Ext. 382  
Cell: 818-984-2461

### Level 3

Kenneth Jenks  
Director of Operations  
888-899-2789 Ext. 370  
Cell: 818-605-8691  
ken.jenks@airespring.com

### Level 4

**Barbara Jamaledin - Vice President Operations**

Office: 818-786-8990 Ext.375 Cell: 818-290-9919

### Level 5

**Don Greenstein - Senior Vice President Operations**

Office: 818-786-8990 Ext.227 Cell: 818-231-1846 E-mail: don.greenstein@airespring.com

### Level 6

**Daniel Lonstein - Chief Operating Officer**

Office: 818-786-8990 Ext.228 E-mail: daniel@airespring.com

### Level 7

**Avi Lonstein - Chief Executive Officer**

Office: 818-786-8990 Ext.223 E-mail: avi@airespring.com